

Contact Centre Action



Management Consulting to the Call and Contact Centre Industry.

We can assist your call or contact centre with:

- Customer Service Improvements
- Productivity Gains
- Work Flow Improvements
- Reduced Staff Attrition
- 'Health Checks' and Performance Evaluations
- Call & Contact Centre Establishment
- Call & Contact Centre Relocations
- Tender Preparation
- Tender Evaluation
- Technology Acquisition
- Business Continuity Planning

For more information:

- See our web site – www.ccaction.com.au.
- Phone us on 0414 593 819
- Fax us on (03) 9766 6484
- Email us at spels@ccaaction.com.au

